Overview: As a professional trainer, facilitator, and coach, my aim is to promote sustainable learning and development by facilitating the empowerment and transformation of individuals and organisations. I was formerly an employee of the *Comptroller & Auditor General of India* and the *INTOSAI Development Initiative* (IDI) that operates globally. My abilities are supported by (i) 20+ years of professional experience in managing government audits, (ii) extensive international experience in working with multi-cultural teams to facilitate sustainable capacity development in developing countries, and (iii) professional certifications in (a) adult training, (b) learning how to learn, (c) internal auditing, (d) balanced scorecard approach to strategic management, (e) knowledge management, and (f) design thinking. I am also a trained trainer for the INTOSAI's SAI² *Performance Measurement Framework* tool version 2.1.

I am also competent in **virtual/remote facilitation** using workshop platforms such as Zoom, WebEx Training, Adobe Connect, MS Teams for longer-term collaboration, and digital canvases such as Miro and Mural. Since the COVID 19 travel restrictions in 2020, I have facilitated numerous meetings in virtual space.

Areas of experience include: Learning facilitation, Organisational Development, Strategy, Leadership, Logical framework analysis, Strategic communication, Project management, Promoting Cross-Cultural Understanding, Evaluating capacity development projects, Training of trainers and facilitators, Performance and Compliance Auditing, Cooperative audits, Performance assessment of Supreme Audit Institutions, Quality assurance in performance auditing. With regard to public sector auditing, I am conversant in the INTOSAI's International Standards of Supreme Audit Institutions (ISSAIs), within the INTOSAI Framework for Professional Pronouncements. I have been engaged closely with the ISSAIs ever since i was a programme manager in the INTOSAI Development Initiative, Norway

In addition, as a certified process facilitator, I am able to facilitate teamwork in any domain of expertise wherein the participants contribute effectively and creatively to the subject domain, enabled by processes I manage.

Family name: Phookun
 First names: Pritom

3. Date of birth: 04 December 1966

4. Nationality: Indian

5. Place of Residence: Oslo, Norway

6. Civil status: Married

7. Education:

Institution, Date from - Date to	Degrees Obtained
Delhi School of Economics, 1986 - 1988	Master of Arts (MA), Sociology
St. Edmund's College, North East Hill	
University	Bachelor of Arts (BA), Economics
1983 - 1986	

8. Certifications:

Domain	Institution
Successful Negotiation	Chris Croft at Udemy, 2021
Design Thinking for the Greater Good: Innovation in the social sector	Darden School of Business, University of Virginia, U.S.A., 2021

¹ International Organization of Supreme Audit Institutions

² Supreme Audit Institution

Corruption Risk Management	U4 Anti-Corruption Resource Centre, Chr. Michelsen Institute, Bergen, Norway
Learning How to Learn	McMaster University and University of California, San Diego, U.S.A., 2020
Certified Internal Auditor	Institute of Internal Auditors, U.S.A., 2015
SAI Performance Management Framework	INTOSAI development Initiative (IDI), Norway, 2012
Certified Knowledge Manager	Knowledge Management Institute, U.S.A., 2008
Certified Balanced Scorecard Practitioner	Balanced Scorecard Institute, U.S.A., in collaboration with George Washington University, USA, 2007
Adult Training Specialist Diploma	INTOSAI Development Initiative (IDI), 1998
Public sector auditing	National Academy of Audit & Accounts (NAAA), Shimla, India. NAAA is the premier training academy of SAI India (Comptroller & Auditor General of India), 1991-93

Professional experience

Date from - Date to	Location	Company	Position	Description
June 2010 - Present	Norway	Empower By Design (Phookun OD Consultancy)	Consultant	Work as a capacity building facilitator in projects aimed at helping organisations in their capacity development efforts.
March 2010 - May 2010	India	SAI of India ³	Principal Director of Audit	Senior management position. Managed a field audit office as the representative of the Comptroller & Auditor General of India. Audits conducted by the office included performance and compliance audits.
2005 - 2010	Norway	INTOSAI Development Initiative (IDI)	Programme Manager	Senior Advisor position. Managed the design and implementation of programmes for facilitating capacity development of national audit offices of developing countries in different INTOSAI regions. Also, represented the IDI in different working groups and

 3 The Comptroller & Auditor General of India ($\underline{www.cag.gov.in}$)

Date from - Date to	Location	Company	Position	Description
				committees of INTOSAI, including the sub-committee on capacity development, sub-committee on performance auditing, and the working group on IT audit.
January 1994 – February 2005 February 2005	India	SAI of India	Various middle managemen t positions	Managed expenditure audits of government departments. Audits included performance and compliance audits. Also, managed one of the regional training institutes of the organisation. For 2.5 years during the above period, I was an instructor at the National Academy of Audit and Accounts, the premier institute in the country for training on government auditing.
August 1993 - December 1993	India	SAI of India	Assistant Accountant General	Junior management position. Supervised the preparation of government accounts.
September 1991 - August 1993	India	SAI of India	Officer Trainee	After selection through the national public service commission, underwent two years of intensive training in government auditing, and other subjects including public financial management, project management, people management, and communication. The training was primarily delivered by the National Academy of Audit and Accounts (NAAA), which is the premier institute in India for training in government auditing.

9. Other professional information (e.g., Publications):

• The Art of Facilitation

Asian Journal of Government Audit, 2000

Discusses the critical conditions and key techniques for effectively facilitating adult learning.

• Good Governance

Asian Journal of Government Audit, 2000

Discusses the then emerging concept of good governance and the role of Government audit

in promoting it.

- Received the Asian Journal medal for the best article (Good Governance) among the articles published over three annual issues of the Asian Journal of Government Audit.
- 10. Personal interests: Meditation, parrots, reading, cooking, walking.

11. References:

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Mr. Einar Gørrissen,	Mr. Martin Aldcroft,	Mr. Tobias Fleckenstein,
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	Website: <u>www.idi.no</u>	Website: www.taxcompact.net
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